GUIDE TO STREAMING CONCERTS

How do I watch a PUC streamed concert?

The Princeton University Concerts website (http://princetonuniversityconcerts.org/) will have the direct link to access our streamed concerts. Please access our live-streams 15-minutes early in order to test your setup to ensure that you don't miss any of the performance.

Where else can I watch a PUC streamed concert?

You can access PUC streamed events directly on PUC’s YouTube and Facebook pages as soon as they are “premiered.” The streams will be available thereafter for several days, depending on our agreement with the artist. To receive the most up-to-date notifications of the stream, please make sure that you have subscribed in advance to our YouTube page or liked our Facebook page. Watching a live “premiere” on either YouTube or Facebook provides opportunities for social interaction through built-in chat functions, enables additional features such as reminders and bookmarks, and allows you to share the event with family and friends. Please note, you will be prompted to sign into your Google and/or Facebook accounts to access these additional features.

How do I watch on my television?

Smart TVs and sets with streaming devices (e.g. AppleTV, Chromecast, Amazon Fire TV, Roku) have YouTube available. Launch the YouTube app and search for the Princeton University Concerts channel—this process is simplified by subscribing to the channel. Visit the YouTube television app help page for detailed instructions.
If I miss the live premiere, can I still watch the concert?

Yes! The concert stream will continue to be available on PUC’s YouTube and Facebook pages for several days, depending on our agreement with the artist.

How can I get the best sound and video quality?

We recommend using high-quality, external speakers or headphones while listening to the concert. Built-in computer and television speakers are infamously poor at reproducing musical sound. Volume controls will be available on your device, as well as inside the video stream in the lower left corner of the frame.

Watch the stream on the biggest screen that you have available, and if you’re watching on a computer or tablet, be sure to make the video full-screen using the icon in the lower right hand corner. (Hit “esc” to exit full-screen mode.) We do not recommend watching on mobile devices.

I’m experiencing problems viewing the video: What’s wrong?

There are several things you can do to help guarantee success while streaming:

Slow or overburdened internet connections can diminish your stream. Try moving closer to your WiFi router or even using an ethernet connection to optimize speed. Also, use fewer devices at one time (i.e. don’t stream a concert while streaming a movie at the same time). Finally, be sure that your browser (e.g. Chrome, Safari, Firefox) is up-to-date.
Can I make the video full screen?

Yes, the option to enter full-screen mode is located in the lower right corner of the video frame. To exit full screen mode on a computer, press the "Esc" button on your keyboard to return to the main page. To exit full screen mode on a phone or tablet, rotate your device.

Can I hide the YouTube chat window?

Yes, by entering full-screen mode as detailed above.

How do I adjust the volume?

In addition to the sound controls on your device, there is a volume control button inside the video stream, located in the lower left corner of the frame.

Can I control the video resolution?

Yes, there is a video resolution control located in the lower right corner of the video frame. It should adjust to your bandwidth automatically, but you can control this manually if you wish.

How can I support PUC free streaming concerts?

During these challenging times, we intend to continue engagement with great music-making; support the outstanding artists who appear with us; and ensure that the Princeton University Concerts will emerge from the COVID-19 outbreak in a secure position—able to gather with all of you when it is again safe to do so. Thank you for contributing as generously as you can when watching these events. Every little bit helps. [MAKE A DONATION NOW]